

Name	Constituent Part of	Description	Fit for Purpose	RAG Status
Academy Revenues	Academy Revenues	Academy is the Council Tax, Housing Benefit and Council Tax Benefit administration system	Recommend Review	G
ACC Public Website	Websites managed by ACC	The ACC Public Website (www.aberdeencity.gov.uk) is the public facing corporate internet website. The underlying information system is the ActivEdition CMS. The website was	Yes	G
Achieve Forms		e-Forms package with workflow (cash payments not through Icon fed into the system through these forms)	Recommend Review	G
ActivEdition	Websites managed by ACC	ActivEdition is the web content management system and is the underlying information system for the ACC public website and The Zone along with about 50 other websites	Recommend Review under CEP	G
AIS LIMS		Laboratory Information Management System - Food Sampling	Yes - compliance app, recently upgraded	G
Allotments			Yes - Access DB Recommend Review	G
allpay		cash receipting from 3rd parties (online)	Yes - recommend review under all payment engines	G
Amore Assist	PECOS	linked to PECOS for uploading catalogues and helpdesk queries	Yes- recommend review with eFinancials	G
AP Forensics		Duplicate payments checking software	No - architecture unsound	R
ArcEditor	ESRI ArcGIS	ArcView GIS is a desktop geographic information system (GIS)	Yes	G
Archetype		Produces completion certificates and other architectural documents	Yes	G
ArcView	ESRI ArcGIS	?	Yes	G
Assessa	PSe and its associated databases	P11d generation and submission system	No - decommissioned by HCM	A
Autocad 2014	autocad		Yes	G
Autocad Lite	autocad		Yes	G
Autodesk Design Review			Yes	G
Autosign			Yes	G
Autotrack			Yes	G
Autotrack Object Enabler			Yes	G
AXLR8		contact relationship management system (web based)	Yes	G
BACAS	BACAS	The BACAS (Burials and Cremation Administration System) is used for the booking of all cremations and burials taking place, has a mapping system, the erection of headstones and for historical information.	Yes	G
Blue/Green Badge Transport cards			Yes - decommission plan under Roads	G
BT Analyst Elite		Telephony spend analysis tool	Yes	G
BTS call logger		fixed lines call reporting tool	Yes	G
Business Objects for iworld	iworld		Yes	G
Business Objects for CareFirst	CareFirst		Yes - review under BIU	G
Business Objects for eFinancials	eFinancials	Reporting tool to extract data from eFinancials oracle tables	Yes - review under BIU	G
Call Care Live (CM2000 Scheduling)		monitoring care providers	Yes	G
CareFirst	CareFirst	CareFirst is used as the main case management system for Social Work Records. It holds all aspects of Social Work involvement with a client and the services they provided with. It interfaces with other systems which range from the North East of Scotland Child Protection Register, Corporate Finance System for the paying of providers and individual clients who are assessed to pay all or part of the cost of their service provision. CareFirst is used to extract both Statutory and Local performance information through either Business Objects or extracts that feed directly to the Scottish Government.	Yes - under review	G
Child Protection Register	Child Protection Register	The collated child protection register for ACC, Aberdeenshire and Moray. The data is of a highly sensitive nature.	Yes - under review with CareFirst	G

RAG Ratings are defined as follows:

Red- Not fit for purpose or a gap exists

Amber- Concerns over fitness for purpose or unsure

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CHIPS		EPoS system (schools and Sport Aberdeen)	Yes - recommend review under all payment engines	G
Citrix Administration		Infrastructure administration and monitoring tool	Yes	G
Civica GIS administrator	Flare (APP)		Yes - recommend review	G
Civica URB	Civica URB	URB is the imaging and workflow system for all Revenues and Benefits work	Yes - recommend review along with Academy	G
Clothing Grants database			No - review under Information Management	G
C-Series		System for accessing banking details (online)	Yes - review under payment engines	G
Codeman		holds property info, info on heating systems installed in houses, structural info and details of all capital works carried out **Questionnaire Required**	Yes - review under CHI	G
Collaborative Planning	eFinancials	Finance monitoring, budgeting and forecasting tool	Yes- recommend review with eFinancials	G
Community Contacts database		available on Web	No - Access DB, review under MDM	G
Confirm Asset Management	Confirm Asset Management	Corporate Asset Management System	No - Review under CHI	G
Consilium	Consilium	Consilium is a multi system solution for Property repairs, Grounds and Highways Job Management and Trading Accounts. The solution includes Total, TotalView, Xmbrace Optitime, Keyfax, TaskCentre/Orbis, TotalMobile, MyOptitime, Keyfax Online, SOTI, Webshell	Yes - under review with CHI	G
Contract Database			No - decommissioned under HCM	A
Co-Ordinator Vehicle Tracking		Tracking Council Vehicles, Servicing	Yes	G
Covalent		performance management system, risk management system, complaints logging	Yes	G
Crystal reports			Yes - review under BIU	G
Crystal reports	Tunstall PNC 8		Yes - review under BIU	G
Cspro		system for managing the learning and testing content for Customer Service Professional qualification	Yes - recommend review	G
Digital Imaging of Genealogical Records of Scotland's People (DIGROS)		National imaging system for original birth, death and marriage records for the whole of Scotland	Yes - under review	G
Domestic Abuse Database			Yes - under review with Carefirst	G
DS-calm		Archive management system	Yes - recommend review with BIU	G
eAnalyser	eFinancials	Reporting tool to extract data from eFinancials oracle tables	Yes - review with eFinancials	G
Education Psychology Database			Yes - access, review	G
eFinancials	eFinancials	Corporate financial system. See separate entries for associated reporting tools.	Yes	G
eMuseum		On-line version of TMS for the public	Yes	G
Energy Efficiency		Building Management systems spreadsheet	Yes	G
Energy Use Monitoring			Yes	G
Engage Electoral Management		Elections Management system (General, Local)	No - under review	A
Envision Pro		Produces ID badges, also taxi driver's id cards, door security	Yes - recommend review	A
ESRI ArcGIS	ESRI ArcGIS	ArcGIS is the corporate Geographical Information System and consists of the following products ArcView, ArcEditor, Local View Fusion and GIS Interactive Mapping (internet browser application)	Yes	G
Eureka Time Recording (Legal)		Time recording and analysis system for Legal	No - recommend review	A
Eureka Time Recording (Licensing)		Time recording and analysis system for Licensing	No - recommend review	A
FirmStep		Customer Relationship Management System (Replacement for Lagan CRM)	Yes	G
Fixed penalty notices		Non-parking FPNs (Access DB)	Yes - review under Parking Gateway	G

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Flare (APP)	Flare (APP)	<p>Flare (APP) database is used for logging all proactive and reactive work of Environmental Health and Trading Standards. Broadly comprises a premises database and complaints database. Data is extracted for internal performance monitoring and for completing statutory and non statutory returns on performance to third parties.</p> <p>Flare (APP) is used by Development Management (DM) and Building Standards (BS) in Planning and Sustainable Development (P&SD) as the computerised application system for all planning and building warrant related applications. The entire workflow for the DM and BS process is carried out using APP and all letters and decision documents related to these services are generated using the system. Online Planning Applications are automatically downloaded via a connector from the ePlanning portal. Automated replication of data from APP to an SQL server database provides the ability to use the data for reporting (supplementing the inbuilt reporting tool) for monitoring performance, submitting statutory returns to the Scottish Government and is critical to display of planning application information on the Council's website. APP also includes an additional module that provides GIS functionality (including plotting, Neighbour Notification etc) that is not provided by ESRI.</p>	Yes - recommend review under CHI	G
Fostering and Adoption Payment Database			Replaced by CarePay	G
GLAMIS		Taxi Inspection	Yes	G
HECA part of Codeman		see Codeman	Yes	G
Icon	Icon	Icon is the Council's Cash Receipting system	Yes	G
ICT Asset Management		Access dbs and Excel spreadsheets	No - review under ServiceNow	A
IDM		Identity Management, corporate	To be procured under Transformation	G
IDOX Uniform	IDOX Uniform	Uniform is the system behind the Corporate Address Gazetteer (CAG). It holds address data which is used across the Council and generates the UPRNs and addresses used by the OneScotland and UK gazetteers.	Yes - recommend review	G
InfoSmart (Finance)	InfoSmart	EDRMS for accounts payable	Yes - review with eFinancials	G
iworld	iworld	iworld is the housing system	No - review under CHI	A
Keyfax	Consilium	Fault diagnosis and interactive scripting for Contact Centre	No - review under CHI	A
Keyfax Online	Consilium	browser based tenant reporting portal	No - review under CHI	A
Keylights		Register of all streetlights	Yes	G
Keypoint			Yes	G
Keypoint		software for carrying out surveys	Yes	G
Lagan CRM	Lagan CRM	Lagan is the customer relationship management system used by frontline customer service staff and HR staff in the HR service centre. (Being replaced by FirmStep)	No - being decommissioned under CEP	R
Lettings			No - being decommissioned under Transformation	R
ODEX - Link to the DVLA			Yes - review under Parking Gateway	G
Local View Fusion	ESRI ArcGIS	?	Yes	G
LoCTA Search		Tracing tool (online subscription service)	Yes	G
LSCMI		Service Case Management Inventory, Case Management system for Criminal Justice, assessment, measure risk of adolescent and adult offenders, treatment planning etc.	Yes	G
MAAP		mapping out RTAs, links to police, 1-2 users, very slow , whole of Scotland uses this	Yes	G
MACS Database			Yes - recommend review	G

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Mail Monitoring		mail monitoring system, access DB	Yes - recommend review under O365	A
Masterbill		Quantity Surveying, jobs allocated from architects	Yes - review under CHI	G
Microsoft office onenote 2007			Yes - replaced by O365	G
Microsoft Outlook		email system	Yes - replaced by O365	G
Micsoft Office Powerpoint 2007			Yes - replaced by O365	G
Modern.gov		Committee management system	Yes	G
Music Tuition Database			Yes - access db, review	A
MyOptitime	Consilium	Performance monitoring and statistics	Yes - under review CHI	G
NBS		National Building Services	Yes	G
Netloan	Spydus	Netloan is the Public Access Terminals booking system used by ACC staff and public on library computers to book and manage computer time. Also used to authenticate users of the public wifi network for customers using their own devices	Yes	G
Netviz		network diagrams	Yes	G
Nexus	PSe and its associated databases	HMRC secure communication system, used for transmission/ receipt of tax codes/ files	Yes - replaced by HCM	G
Noise Evaluation		?FLARE	Yes - under review CHI	G
Northgate NDR	Northgate NDR	Northgate NDR is the Non Domestic Rates/Business Rates administration system	Yes - review under Academy	G
ODEX		HMRC secure communication system, used for transmission/ receipt of tax codes/ files - End of Life in March 2018 - to be replaced by Nexus	Yes - review under CHI	G
Office Warehouse (now Genisys)		Document imaging system for legal	Yes - review under Legal	G
Online Interactive Learning (OIL)		eLearning portal (online)	Yes - replaced by HCM	G
Open Options		time recording system	Yes - replaced by HCM	G
Adventure Aberdeen			Yes - recently replaced SQL	G
Paramics Traffic Modelling System		Traffic Modelling	Yes - recommend review under CHI	G
Parking Gateway	Parking Gateway	<p>Parking Gateway (PG) is the parking enforcement system and is used to operate/enforce the council's decriminalised parking enforcement regime. The City Warden's use PG with regards to their hand held computers which issue the Penalty Charge Notices (PCNs) to vehicles. This is a separate part of the enforcement operation.</p> <p>The Parking Appeals team use PG to process appeals and issue formal correspondence in the recovery of unpaid PCNs. An electronic file is sent to the DVLA to obtain the name and address info of a vehicle's registered keeper. This information is then use to issue Notice to Owner and Charge Certificate letters.</p>	Yes - under review CHI	G
Parking tickets db			Yes - recommend review under CHI	G
PECOS	PECOS	Corporate eprocurement system	Yes - review under eFinancials	G
PIES		Performance Information Evaluation System for communities	Yes	G
Point Reports (school meals database)			Yes - review under Bookings	A
Powercube	Parking Gateway	statistical package for Parking Gateway	Yes - review under Parking Gateway	G
Pre-school Database		Pre-school places	Yes - review under Bookings	A
Private Grants			Yes - review under CHI	A
Property Database		2 users only	Yes - review under CHI	A
PSe and its associated databases	PSe and its associated databases	Corporate HR and payroll system	Yes - replaced by HCM	G
QLAS		insurance claims system	Yes	G
Qmatic		customer flow management and queuing system	Yes	G
QTAX		Tax code calculation system	Yes - replaced by HCM	G
Relief Staff Database			Yes - access db	G

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RoboHelp		Knowledge base for Council Tax and benefits	Yes - review under Academy	G
Skills Bank			Yes - replaced by HCM	G
Small Area Statistical Package (SASPAC)		Statistical (Census) analysis system	Yes	G
SOTI	Consilium	mobile device MDM system for management, support and security of handheld devices	Yes - under review CHI	G
SPSS		Statistical Package for Social Sciences	Yes	G
Spydus		Library Management System	Yes	G
Statseeker		network monitoring software	Yes	G
Streetwise			Yes - under review CHI	G
Survey Monkey		On-line questionnaire	Yes	G
TaskCentre/Orbis	Consilium	SMS and Alerts ie business automation tool triggers events or email including, SMS, order processing, job orders & subcontractor job requests	Yes - under review CHI	G
The Zone	Websites managed by ACC	The Zone (http://thezone/Home/Home.asp and https://go.aberdeencity.gov.uk) is the corporate intranet website for ACC. The underlying information system is the ActivEdition CMS along with various SQL server backend database systems, e.g. classified ads, that are used to capture and present data	Yes - review under CEP	G
TMS Database	TMS Database	Collections management database used by museums and galleries	Yes	G
Total	Consilium	Financial, Contract Management & Costing, Job Management and timesheets; KPI & Management Information; Purchase Ordering and credit control; Stores and stock control	Yes - review under CHI	G
TotalMobile	Consilium	Mobile working for Craftworkers and Environmental Officers	Yes - review under CHI	G
TotalView	Consilium	Financial, Contract Management & Costing, Job Management and timesheets; KPI & Management Information; Purchase Ordering and credit control; Stores and stock control (Web browser version of Total)	Yes - review under CHI	G
Traffic Design - UTC/RMS			Yes - under review CHI	G
TranMan		Transport Management system, log of all council vehicles, spare parts administration (went live 2012) (Note: compare with Vehicle Tracking application)	Yes - under review CHI	G
Translating & Interpreting		Bespoke Access database for case management	Yes	G
Treasury Management System		Cash flow forecasting tool	Yes - review under eFinancials	G
Tunstall PNC 6	Tunstall PNC 6	PNC 6 is used for the administration and call handling of community alarm, sheltered housing, fire, security and telephone calls.	Yes	G
Vaisala (Thermal Mapping/Ice Detection)		System to determine if road gritting required	Yes - under review CHI	G
WCCTV-Pro Receiver and WCCTV Software 3.78			Yes	G
WebStaff	Icon	Webstaff is a browser based front end for ICON which allows staff to take and verify payments where the customer is not present	Yes	G
Wheelie Bin database			Yes - access db	A
Winscribe		digital dictation software	Yes	G
Work Experience Database			Yes - mysql	G
Xmbrace Optitime	Consilium	Appointment/Diary and Workforce Scheduling tool	Yes - under review CHI	G
Zeacom		telephony, automatic call distribution system for contact centre	Yes - consider under unified comms	G
Adobe Captivate 5		interactive eLearning authoring software	Yes - managed under YourDesktop Project	G
Adobe Creative Suite CS3 Premium		A software suite of graphic design, video editing, and web development applications consisting of Adobe's applications (e.g., Photoshop, Acrobat, InDesign), that are based on various technologies (e.g., PostScript, PDF, Flash).	Yes - managed under YourDesktop Project	G

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Adobe Reader		pdf reader	Yes - managed under YourDesktop Project	G
Altova XMLSpy		xml editor	Yes - managed under YourDesktop Project	G
Audacity		digital audio editor and recording application	Yes - managed under YourDesktop Project	G
Canoscan		manages Canoscan scanner	Yes - managed under YourDesktop Project	G
Cleansing Contract System Database		?	Yes - managed under YourDesktop Project	G
Config Studio		?	Yes - managed under YourDesktop Project	G
Dbfax (Control Fax for efin)	eFinancials	?	Yes - managed under YourDesktop Project	G
Dbform (Control Design of Forms efin)	eFinancials	?	Yes - managed under YourDesktop Project	G
Dreamweaver		Web Design and development	Yes - managed under YourDesktop Project	G
E>Returns	ICON	Module for browser based recording of income received	Yes - managed under YourDesktop Project	G
Egate 9		?	Yes - managed under YourDesktop Project	G
FinCredMI	InfoSmart	Connects to InfoSmart Finance database and provides management information	Yes - managed under YourDesktop Project	G
Gaia 3		for advanced geospacial network and SDI needs	Yes - managed under YourDesktop Project	G
Keysign		?	Yes - managed under YourDesktop Project	G
Lectora Professional Publishing Suite		eLearning authoring software	Yes - managed under YourDesktop Project	G
Levelator		adjusts audio levels within audio segments	Yes - managed under YourDesktop Project	G
Microsoft Access 2000		database management application	Yes - managed under YourDesktop Project	G
Microsoft Access 2003		database management application	Yes - managed under YourDesktop Project	G
Microsoft Access 2003 Runtime		database management application	Yes - managed under YourDesktop Project	G
Microsoft Access 97		database management application	Yes - managed under YourDesktop Project	G
Microsoft Office Powerpoint Viewer 2007		presentation application	Yes - managed under YourDesktop Project	G
Microsoft Project 2000		project management application	Yes - managed under YourDesktop Project	G
Microsoft Project 2003		project management application	Yes - managed under YourDesktop Project	G
Microsoft Project 98		project management application	Yes - managed under YourDesktop Project	G
Microsoft Publisher 2003		publication application	Yes - managed under YourDesktop Project	G
Microsoft Visio 2003		diagraming application	Yes - managed under YourDesktop Project	G
Microsoft Visio 2007		diagraming application	Yes - managed under YourDesktop Project	G
MindManger 5 Pro		mind mapping application	Yes - managed under YourDesktop Project	G
Mindmanager		mind mapping application	Yes - managed under YourDesktop Project	G
Notepad ++		source code editor	Yes - managed under YourDesktop Project	G

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Open Office		is an open-source office productivity software suite. It contains a word processor (Writer), a spreadsheet (Calc), a presentation application (Impress), a drawing application (Draw), a formula editor (Math), and a database management application (Base).	Yes - managed under YourDesktop Project	G
Paint Shop Pro		Graphics editor	Yes - managed under YourDesktop Project	G
Paint.net		Graphics editor	Yes - managed under YourDesktop Project	G
Photo Frame		Photo Software	Yes - managed under YourDesktop Project	G
Adobe Photoshop Elements 6.0		application used to create, edit, organise and share images	Yes - managed under YourDesktop Project	G
SHBE Tool	Academy Revenues	Single HB Extract Add On Module to Academy	Yes - managed under YourDesktop Project	G
SQL Developer		for the development and management of databases	Yes - managed under YourDesktop Project	G
SmartAdmin	InfoSmart	application for maintaining users, groups and user templates	Yes - managed under YourDesktop Project	G
Snapshot Viewer		The Snapshot Viewer enables you to view a report snapshot without having the standard or run-time versions of Microsoft Access 97 through Access 2007.	Yes - managed under YourDesktop Project	G
TextPad		a text editor for the Microsoft Windows family of operating systems	Yes - managed under YourDesktop Project	G
Voloview 3 Autodesk		is used to view the contents of various 2D and 3D design images	Yes - managed under YourDesktop Project	G
WFdoc	InfoSmart	Connects to InfoSmart Finance database and provides management information	Yes - managed under YourDesktop Project	G
WRACS		?	Yes - managed under YourDesktop Project	G
Wsfpt		?FTP client	Yes - managed under YourDesktop Project	G
gDoc Fusion/Creator		PDF creator/editor	Yes - managed under YourDesktop Project	G
Picady		Junction and signal design	Yes - managed under YourDesktop Project	G
The Burgess of Guild system		?	Yes - managed under YourDesktop Project	G
Cognos PowerPlay Cube		Business intelligence tool	Yes - managed under YourDesktop Project	G
RapidReach		RapidReach is an emergency notification system	?	
SEEMiS		Education Management Information Software (replaced e1)	Yes - under review Education	G
BARTEC - Waste Management System		System for the routing of Bin lorries	Yes - under review CHI	G